



RMS® Hosting Plus

Quickly Realize and Maximize Your RMS Model Investment



Why Choose RMS Hosting Plus?

- Risk management experts
- Infrastructure management experts
- Partners in your success
- Reduced total cost of ownership

Features

- Support for RMS software products including RiskLink®, RiskBrowser®, RiskManager, and Miu
- Fully managed redundant infrastructure
- Scalability in response to business demand
- Provisioning of the latest patches and software versions
- Accessible over the network from everywhere
- Browser and client desktop virtualization with acceleration for latency sensitive locations

Get More Out of Your Investment, Faster and More Reliably

Hosting Plus enables you to quickly deliver the latest model science to your organization by eliminating the “lag” associated with model implementation and upgrades.

Access RMS Experts

Environments are maintained by RMS experts who inherently understand your RMS products and models. With Hosting Plus, you gain access to our professionals who will actively monitor, optimize, and tune your environments 24/7.

Access Any Model On Demand

Hosting Plus can provide your users with access to any new RMS model that they need without the significant lead times associated with on-premise environments. This ensures your organization will receive the most value from RMS models as soon as they are licensed.

Configure Your Environment

RMS will work with you to understand your needs and identify how many users and servers you need configured at peak and off-peak times. Data retention, versioning configuration, and disaster recovery options are available. You decide what you need, and you manage your cost.

Business Continuity

- 3-way data redundancy
- Offsite disaster recovery
- 24-hour RPO (recovery point objective)
- 24-hour RTO (recovery time objective)

Network, Infrastructure, and Software

- Systems and network monitoring and issue resolution
- All data centers are ISO 27001:2013 compliant, Tier III certified, and have completed a SOC2 Type II audit relevant to security, availability, processing integrity, and confidentiality
- All third-party software and operating system licenses are provided
- Optional VPN

COMPONENTS

Client

- VMware Horizon View
- Windows 2012 x 64 supported
- SQL Server Management Studio
- Microsoft Office software including Excel, Access, and Word
- 7-Zip
- RMS licensed software

Computer and Database Servers

- Choose from a standard catalog of computer servers
- Compliant RMS-certified/supported platforms for the product version
- Size and configure to agreed solution design
- RMS-licensed software
- Microsoft SQL Server

Security

- Role-based access control for all clients and RMS support
- 2-factor authentication
- Annual penetration testing

RMS

7575 Gateway Blvd.
Newark, CA 94560 USA

For sales inquiries:

+1.510.505.2500
+44.20.7444.7600
sales@rms.com

www.rms.com



RMS is the world's leading catastrophe risk modeling company. From earthquakes, hurricanes, and flood to terrorism, agriculture, and infectious diseases, RMS helps financial institutions and public agencies understand, quantify, and manage risk.

©2017 Risk Management Solutions, Inc. RMS is a registered trademark and the RMS logo is a trademark of Risk Management Solutions, Inc. All other trademarks are property of their respective owners.

20170828

Data Security

- Secure, encrypted remote access and inbound/outbound file transfer
- SSL encryption in transit
- Virus, malware, and intrusion protection
- All data at rest utilizes 256-bit encryption
- Cryptographic modules are FIPS 140-2 validated
- SFTP and optional Aspera high-speed file transfer software

RMS Support Services

Software Maintenance

- Hot fixes and software patches
- RMS software installation expertise
- Change management support available
- Annual RiskLink version upgrade
- Monthly 4-hour service window
- Non-scheduled emergency work notifications

Database Backups

- Full weekly and incremental daily backups
- Managed data disposition, 30-day retention, and protection settings

Service Level

- 99.5% hosting environment availability, measured as:
 - Ability to transfer files in and out of the environment
 - Ability to log in to client machines
 - Availability of analysis server to run RMS services
 - Availability of SQL Server machine

Support

- All RMS solutions support through one channel: support@rms.com
- RMS software support provided during business hours (M-F, 8 a.m. GMT to 5 p.m. PT), excludes holidays and weekends
- 24 x 7 x 365 emergency technical support

Find Out More

To find out more about RMS Hosting Plus, visit www.rms.com/hosting-plus or contact us at sales@rms.com.