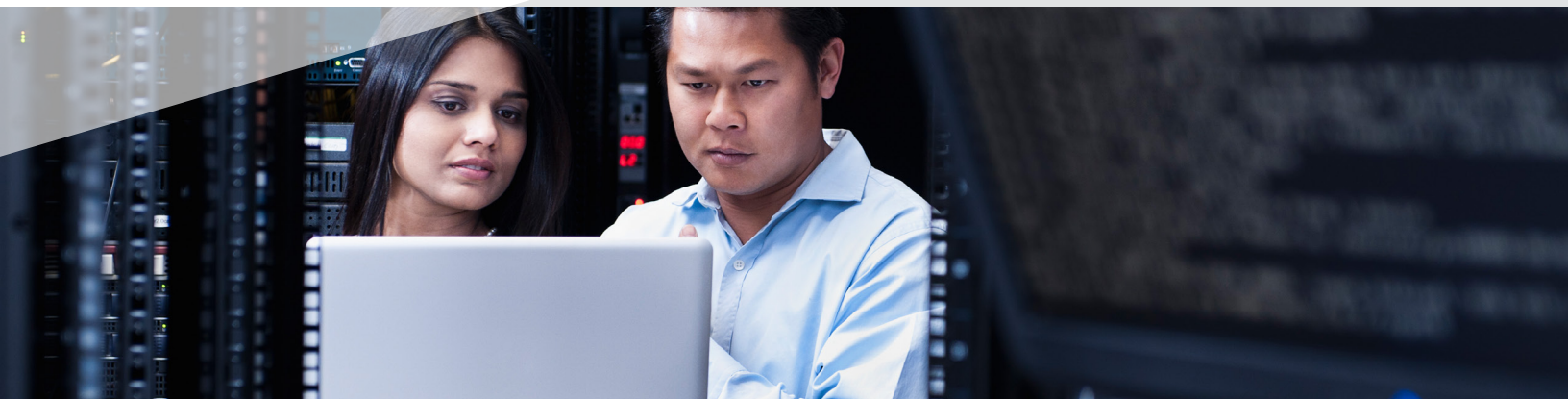




# RMS Hosting Plus

**Quickly Realize and Maximize Your RMS Model Investment**



## Why Choose RMS Hosting Plus?

- Risk management experts
- Infrastructure management experts
- Partners in your success
- Reduced total cost of ownership

## Features

- Support for RMS software products including RiskLink®, RiskBrowser®, RiskManager, and Miu
- Fully-managed redundant infrastructure
- Scalability in response to business demand
- Provisioning of the latest patches and software versions
- Accessible over the network from everywhere
- Browser and client desktop virtualization with acceleration for latency sensitive locations

## Leverage Your Investment, Faster and More Reliably

Hosting Plus enables you to quickly deliver the latest model science to your organization by eliminating the “lag” associated with model implementation and upgrades.

## Access RMS Experts

Environments are maintained by experts who understand your RMS® products and models. With Hosting Plus, you gain access to our professionals who will monitor, optimize, and tune your environments 24/7.

## On-Demand Access for Any Model

Hosting Plus can provide your users with access to any new RMS model without the significant lead times associated with on-premise environments. This ensures your organization will receive the most value from RMS models as soon as they are licensed.

## Configure the Environment to Your Exact Needs

RMS will work with you to understand your needs and identify how many users and servers you need configured at peak and off-peak times. Data retention, versioning configuration, and disaster recovery options are available. You decide what you need, and you manage your cost.

## Business Continuity

- Three-way data redundancy
- Offsite disaster recovery
- 24-hour RPO (recovery point objective)
- 24-hour RTO (recovery time objective)

## Network, Infrastructure, and Software

- Systems and network monitoring and issue resolution
- RMS utilizes ISO 27001 compliant, Tier III certified data centers and holds SOC 2 and C5 certifications relevant to security, availability, and confidentiality
- Third party software and operating system licenses are provided
- Optional VPN

## COMPONENTS

### Client

- VMware Horizon View
- Windows 2012 x 64 supported
- SQL Server Management Studio
- Microsoft Office software including Excel, Access, and Word
- RMS licensed software

### Computer and Database Servers

- Choose from a standard catalog of computer servers
- Compliant RMS-certified/supported platforms for the product version
- Sized and configured to agreed solution design
- RMS-licensed software
- Microsoft SQL Server

### Security

- Role-based access control for all clients and RMS support
- Multi-factor authentication
- Annual penetration testing
- IP whitelisting for additional network access control
- 24x7 security incident and event monitoring

## Data Security

- Secure, encrypted remote access and inbound/outbound file transfer
- TLS encryption in transit
- Virus, malware, and intrusion protection
- 256-bit encryption for data at rest
- SFTP and optional high-speed file transfer software

## RMS Support Services

### Software Maintenance

- Hot fixes and software patches
- RMS software installation expertise
- Change management support available
- Annual RiskLink version upgrade
- Monthly four-hour service window
- Non-scheduled emergency work notifications

### Database Backups

- Full weekly and incremental daily backups
- Managed data disposition, 30-day retention, and protection settings

### Service Level

- 99.5% hosting environment availability, measured as:
  - Ability to transfer files in and out of the environment
  - Ability to log into client machines
  - Availability of analysis server to run RMS services
  - Availability of SQL server machine

### Support

- Access RMS solutions support through single channel: support@rms.com
- RMS software support provided during business hours (M-F, 8 a.m. GMT to 5 p.m. PT), excludes holidays and weekends
- 24 x 7 x 365 emergency technical support Hosting Plus Evaluation Environments

To experience the benefits of Hosting Plus for your organization while mitigating the cost and time pressures for a full transformative implementation, we encourage our clients to take the opportunity to take part in a evaluation.

### Benefits Include:

- Short-term, low-cost, with flexible monthly rate to enable convenient sign up for one month or more.
- Fast access to the latest model science from RMS without the need for detailed gathering of requirements.
- Validate the latest model enhancements and decide if you are ready to adopt as view-of-risk before you buy equipment and spin up internal IT resources.

### Choice of Evaluation Environments to Meet Your Needs

There are multiple environment configurations available including RDP or EGC environments of varying sizes available for the length of time that suits your evaluation needs. Our experts are on hand to help decide which environment and configurations will suit your needs as well as help you implement the solution to ensure there is minimum impact to your business workflows.

## Access to Evaluation Environments to Help Validate V18

Customers can leverage the hosted environments to validate the v18 models. The short procurement and deployment times means you can access the latest RMS science faster, with less operational risk.

A temporary RiskLink validation environment for evaluating impact of v18 models provides multiple benefits.

It allows you to:

- Determine impact of v18 and decide if you are ready to adopt as view of risk before you buy equipment and spin up internal IT resources.
- Run all testing in the validation environment before upgrading production infrastructure
- Minimize impact on production environments to validate the latest RMS model enhancements.

## Find Out More

To find out more about RMS Hosting Plus, visit [www.rms.com/hosting-plus](http://www.rms.com/hosting-plus) or contact us at [sales@rms.com](mailto:sales@rms.com).

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